



BUREAU
VERITAS

Bureau Veritas Certification

TRUGO AKILLI ŞARJ ÇÖZÜMLERİ SANAYİ VE TİCARET A.Ş.

MUALLİMKÖY MAH. DENİZ CADDESİ, DIŞ KAPI NO:143/9, İÇ KAPI NO:101,
MUALLİMKÖY T.G.B , 1.ETAP, BLOK 1.3.A/ GEBZE, KOCAELİ, TÜRKİYE

Bureau Veritas Certification certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 10002:2018

Scope of certification

ENSURING USER SATISFACTION AND EFFECTIVELY MANAGING THE COMPLAINT PROCESS
DURING THE SERVICES OF OPERATING HIGH SPEED CHARGERS

Original Cycle Start Date: 23-12-2024

Expiry Date of Previous Cycle: NA

Certification / Recertification Audit date: 13-11-2024

Certification / Recertification cycle start date: 23-12-2024

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: 11-12-2026

Certificate No.: TR014300

Version: 1

Issue Date: 23-12-2024


İBRAHİM TAGAY
Certification Manager



Head Office: Pasco Plaza Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8

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Further clarifications regarding the scope and activity of this certificate, and the applicability of the management system requirements, please call: +90 216 518 40 50